



## TERMS AND CONDITIONS 2023

A 20% non-refundable **DEPOSIT** confirms your attendance.

You will be sent an invoice for the 80% **BALANCE** 3 months prior to your visit. Failure to pay on time may result in cancellation of your booking and loss of deposit.

### CANCELLATIONS

Cancellation, for whatever reason, should be notified to us in writing and will be dealt with as sympathetically as possible.

If you are unable to transfer your booking to someone else, a refund of the **BALANCE** payment will be issued:

Up to 4 weeks prior to the start date: 40% refund

Less than 4 weeks prior to the start date: 30% refund

In the unlikely event that L&LI is forced to cancel a course for a personal reason of the owner, a refund of 100% of your payment will be issued with the offer of priority booking at another time.

### LIABILITY

The information contained in our flyer and website has been compiled in good faith and represents Live and Learn Italian and our responsibilities to the best of our abilities. We do not, however, accept responsibility or liability for cancellations, delays, changes or losses caused by acts of God, war, threat of war, closure of airports, civil strife, natural disasters or any other events beyond our control.

L&LI does not accept responsibility for guest accidents, injuries, illnesses, death, loss of or damage to personal effects and/or 3<sup>rd</sup> party property during your stay.

It is a condition of this agreement **that all guests have their own suitable and sufficient travel insurance cover.** *Details to be sent with your balance payment.*

Your reservation is secured once these **T&Cs** have been read and approved, the registration document submitted, and deposit paid.

A confirmation receipt will be issued to you.