



TERMS AND CONDITIONS

SUMMER 2018

Your reservation is secured once our Terms and Conditions have been approved and signed by you, the deposit paid, and a confirmation receipt issued by **Live and Learn Italian.**

PAYMENTS

A 30% deposit is to be paid on submission of the booking form.

The 70% balance is due 3 months prior to the programme start date.

Failure to pay the balance on time may result in cancellation of your booking and loss of deposit. For reservations made less than 3 months before the start date, the full amount is due on booking.

CANCELLATIONS

Cancellation, for whatever reason, should be notified to us in writing. We will make every attempt to treat cancellations as sympathetically as possible.

If you can find a replacement booking, a refund will be given excluding the deposit.

Alternatively the following charges will apply:

Up to 3 weeks prior to start date: 60% of full amount (40% refund)

Less than 3 weeks prior to start date: 70% of full amount (30% refund)

In the unlikely event that Live and Learn Italian has to cancel a course for any reason other than those listed below, we will refund 100% of your payment and offer you a priority place at another time.

LIABILITY

The information contained in our flyer and website has been compiled in good faith and represents **Live and Learn Italian** and our responsibilities to the best of our abilities. We do not, however, accept responsibility or liability for cancellations, delays, changes or losses caused by acts of God, war, threat of war, closure of airports, civil strife, natural disasters or any other events beyond our control or guest accidents, injuries, illnesses, death, loss of or damage to personal effects and/or 3rd party property during your stay.

It is a condition of our agreement with you that each participant has his/her own suitable and sufficient travel insurance cover.

Please give details of your travel insurance - policy number, name of company and emergency contact details –

If you have any medical condition, disability or mobility concerns, or have special requirements as a result of a medical condition, you must tell us before booking so that we can assist you in considering the suitability of the holiday, or the location of your accommodation.



A certain level of fitness is required **for all participants** - daily walking just between venues, on hilly and uneven terrain *averages* 5k, and Agnone is at a height of 850m above sea level.

Please specify your condition or state NONE:

Food

If you have any dietary requirements you must inform us– this is a simple rural community with a traditional diet, at the heart of which is white flour and cheese. We work hard to provide healthy choices and a good variety of dishes - vegetarians can easily be accommodated, but we **DO** need to know in advance of any dietary stipulations:

Please tick or leave blank as appropriate –

No meat _____ wheat free _____ dairy free _____
gluten free _____ Low salt diet _____ no chilli _____

Transit from Rome Airport:

The departure time of the minibus from Fiumicino Airport is no later than 15.30 on the arrival date of your course. Guests arrive at different times, so waiting times will vary.

In the event of your plane being severely delayed or re-routed to another airport, we will do everything we can to assist you in finding alternative travel at your own expense.

I have read, understood and accepted **Live and Learn Italian's** terms and conditions:

Signature of applicant: _____

Date: _____